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Objective

To be a leader in building new businesses in Arkansas by growing the entrepreneurial community and infrastructure. Help expand open source software and new technology. Continue to be an innovation leader in operations and information technology. Learn something new daily.

Work Experience

VP of IT

2005 - Present NovaSys Health, Little Rock, Arkansas

- Manage all aspects of information technology from the design, implementation, and maintenance of all internal support applications and external customer web sites to managing relationships with external vendors for phone and Internet. Prioritize and schedule all projects based on ROI analysis.

Responsibilities & Accomplishments

- Lead and hire a newly formed IT department. Lead development of and oversee an information technology governance model encompassing formal and informal strategies. Define strategies for development of competencies and skills possessed by Information Services professionals.
- Track and understand emerging technologies and how they might apply within the information technology framework.
- Oversee development of effective staffing projections, strategies and associated budget projections to meet Information Services' combined objectives.
- Prepare and conduct employee evaluations and other human resource functions, as appropriate.
- Manage conversion of network from Novell to Linux.- Increase in automation, claims paid from 5% to +75% in less than 10 months.
- Manage a major software conversion bringing several programs in house to save over 500K.
- Created standard development methodology and processes used by the development team.
- Created CRM system for the company providing standard support, customer satisfaction, accounting processes and administration tools.
- Creation of a central Intranet web site for storing internal documentation, based on WIKI. Implementation of a project task manager web based application.

Development Team Lead

1997 - 2005 Acxiom, Conway, Arkansas

- Manage team of developers responsible for design, implementation, and maintenance of all internal support applications and external customer web sites. Analyze and specify architecture for new development. Prioritize and schedule all projects based on ROI analysis. Create project documentation including vision/scope, functional specifications, and designs. Define custom development methodologies used during development life cycle.

Responsibilities & Accomplishments

- Lead development of information technology principles to support business goals, definition of information technology standards, and implementation of integrated technologies.
- Lead development of and oversee an effective information technology project management strategy based on a standard methodology and encompassing resource evaluation, project planning, project management, and project review/analysis, within and across project boundaries.
- Lead development of a comprehensive technology evaluation process, incorporating prototyping, pilots with end users and other assessment methodologies.
- Lead development of and oversee an information technology governance model encompassing formal and informal strategies.
- Define strategies for development of competencies and skills possessed by Information Services professionals.
- Track and understand emerging technologies and how they might apply within the information technology framework.
- Oversee development of effective staffing projections, strategies and associated budget projections to meet Information Services' combined objectives.
- Prepare and conduct employee evaluations and other human resource functions, as appropriate.
- Created Customer Registration management system saving over 1 million dollars in legal fees annually.
- Create a real-time web based reporting site for all products.
- Awarded 5 corporately recognized 'Excellence Awards'

Owner/Manager

1990 - 1996 Shardon Inc., North Little Rock, AR

Responsible for implementing and maintaining computer inventory system. Also responsible for all hiring of employees, payroll, accounting, and sales promotions. Directly communicated with vendors and customers. Developed an inventory control system. Increased sales by +20% every year through sales promotions and customer relationship management system. Sold business in 1996 for profit.

Education

Regents College, Albany, NY

Bachelor's Degree Information Technology

- One year undergraduate research writing medical imaging software.
- Project leader in Software Engineering class.
- On ACM programming team.